ABSTRACT OF THE DISCLOSURE

System and method for managing notification messages related to statuses, abnormalities and exceptions within a communication network. Generally, a computer is utilized comprising software stored within the computer defining functions to be performed, and a processor

5 configured by the software to perform the steps of: receiving a notification message; indexing a notification message to a status within a communication network; retrieving rules for processing the notification message; determining one or more pre-defined managed correlation orbs in which to store the notification message; retrieving both a notification message textual definition and topographical data, wherein the topographical data is used to create a graphical diagram of the

10 overall communication network and affected segment; and transmitting the notification message textual definition and graphical diagrams to operations personnel for any required further action.